

Appendix 10: Counter-fraud and Corruption Q2 Summary

Fraud investigation

During Q2, four new cases were opened (2020/21 Q2: five new cases) and 15 cases were closed. Of the four newly opened cases, one case related a TfL email account compromise, which led to an unsuccessful attempt to defraud TfL with a fraudulent invoice for payment. Six financial investigations were conducted on 11 subjects and 14 bank accounts. Two Suspicious Activity Report (SAR) checks were undertaken. The Counter-fraud and Corruption (CFC) team also undertook investigations into 31 miscellaneous referrals during the quarter.

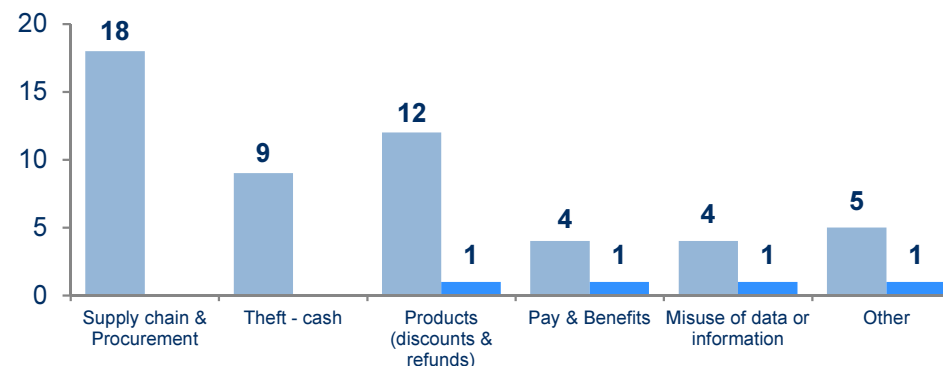
Fraud prevention

- Members of the CFC team have developed a new SharePoint site, which went live in August 2021. The site, which is also embedded within the new TfL Security platform provides fraud and corruption prevention advice to TfL employees, useful links to relevant training packages and latest fraud news and trends affecting businesses and individuals. The site will continue to be developed to include guidance for senior managers of how to effectively conduct business area fraud risk reviews and assessments
- Members of the CFC team met with the Procurement and Supply Chain and Legal teams to discuss the ongoing development of a new Declarations of Interest (DoI) portal and updated DoI guidance. CFC provided feedback on the features of the portal and proposed changes to the guidance. Further meetings will take place in due course.

Cases by directorate

Investigations	B/F	New	Closed	C/F
LU	30	1	9	22
Surface Transport	6	0	2	4
CCT	8	1	1	8
Crossrail	3	0	0	3
Major Projects	1	0	0	1
Commercial Dev.	1	0	1	0
General Counsel	0	2	0	2
Human Resources	1	0	0	1
Finance	2	0	2	0
Total	52	4	15	41

Cases by type **New** and **Brought Forward**



Significant closed cases

Case 19-925 Allegation of fraud within applications for private hire driver licensing

A BBC undercover investigation identified that a non-TfL training centre was fraudulently supplying BTec qualifications which were subsequently being used within applications for Private Hire Vehicle Driver Licenses. The case was referred to the Metropolitan Police, who arrested two suspects on suspicion of fraud. Following a review of the evidence the Police deemed the suspects actions as exam malpractice rather than a criminal offence of fraud and the case was closed. Separately, TfL Legal successfully defended several civil court actions brought by drivers and applicants who had their licences or applications revoked as a result of this investigation. The exemption for external qualifications has now been removed. The case is now closed.

Case 18-752 Theft from Passenger Operated Machine (POM) – Oxford Circus

A Customer Service Assistant stole £2300 between August and December 2018. Following a Company Disciplinary Interview, the employee was dismissed, and a case file was submitted to the British Transport Police. The ex-employee was charged with 13 counts of theft. He appeared at Inner London Crown Court on 2 August 2021 whereby he pleaded guilty to all charges. He was sentenced to three months imprisonment, suspended for 18 months and ordered to pay £2540 compensation to TfL. This case is now closed.

Cases by source **New** and **Brought Forward**

