



TfL Audit & Assurance Committee Performance Metrics Quarter 3, 2021/22

Appendix I

16 March 2022



Audit Committee performance metrics to Q3, 2021/22

Total operating income: £172m lower than the Revised Budget. Passenger income is £2,126m in the year to date, which is almost double that from last year, but (£182m) below Budget. This is mainly driven by lower Tube journeys, with income £194m lower than expected – this is partly offset by higher bus income, which has seen a slight increase in ticket yield.

Other operating income is £10m higher than Budget, driven by higher Road User Charging, media and property income.

Operating costs £280m below Budget: Core costs are £85m better, owing to efficiencies and lower staff costs. Exceptional costs are £170m lower than budget, following the release of central contingency held to mitigate high-risk uncertainties and the timing of provisions.

Total capital expenditure (excluding Crossrail): £257m lower than Budget, largely a result of project slippage and deferrals, partly driven from the short term and stop-start nature of the current funding agreements.

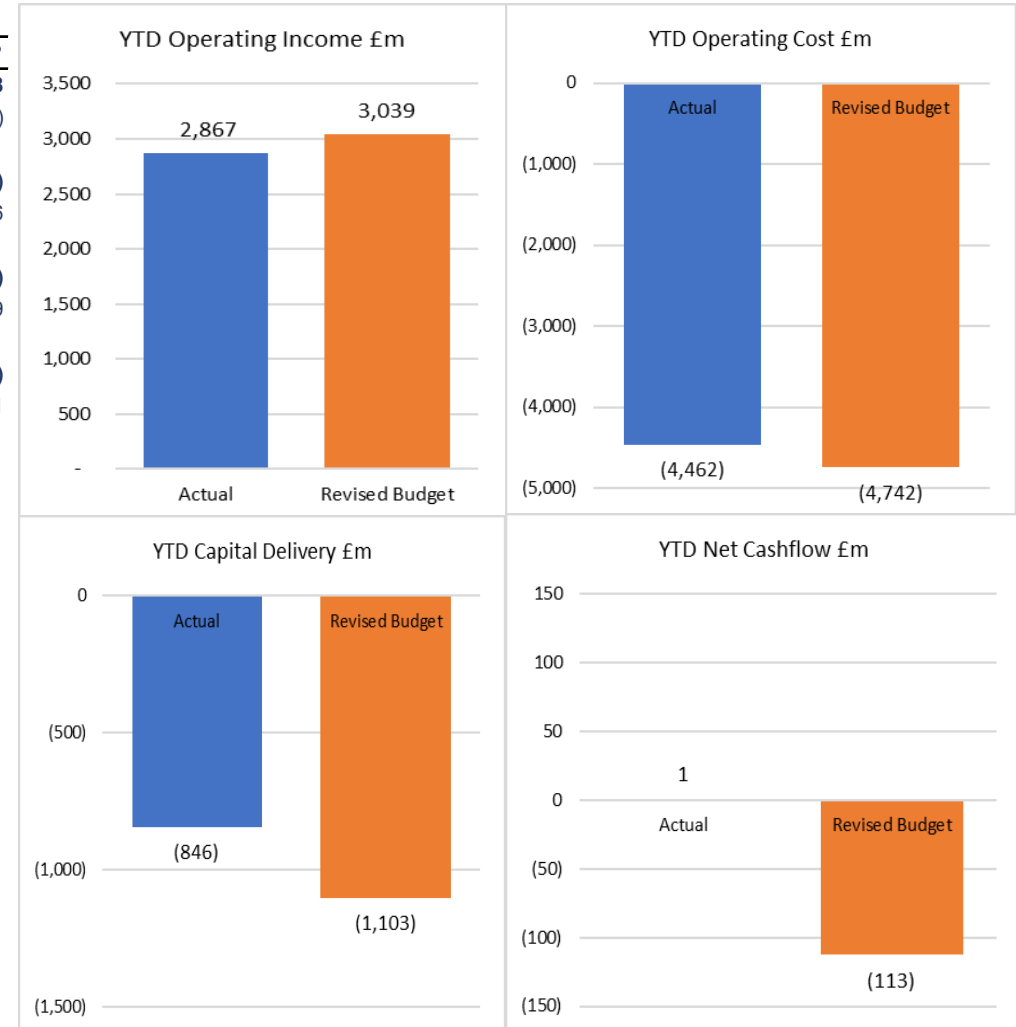
Forecasting Accuracy

Quarterly Forecasting Accuracy*

£m	Q4 2021	Q1 2022	Q2 2022	Q3 2022
Operating Income	699	800	899	1,168
Variance to reported Budget	29	196	(137)	(30)
Operating Cost	(1,967)	(1,487)	(1,493)	(1,482)
Variance to reported Budget	268	71	76	246
Capital Delivery**	(517)	(271)	(288)	(287)
Variance to reported Budget	20	191	202	209
Net Cashflow	(78)	42	74	(115)
Variance to reported Budget	(5)	(163)	44	111

YTD Forecasting Accuracy - Q3 2021/22

£m	YTD
Operating Income	
Actual	2,867
Revised Budget	3,039
Operating Cost	
Actual	(4,462)
Revised Budget	(4,742)
Capital Delivery	
Actual	(846)
Revised Budget	(1,103)
Net Cashflow	
Actual	1
Revised Budget	(113)



*Reporting is against the 2020/21 Revised Budget for Q4 2021, the March TfL Budget for Q1 2022 and the 2021/22 Revised Budget for Q2-Q3 2022

** Total TfL capital expenditure excludes amounts relating to Crossrail

Audit Committee performance metrics to Q3, 21/22

Value of open items > 30 days on the bank reconciliation has increased to £290k. Overall open items have been reduced significantly in Q3 with the items less than 30 days open standing at £2.1 m.

*The volume of manual remains consistent at present fluctuating around 20%.

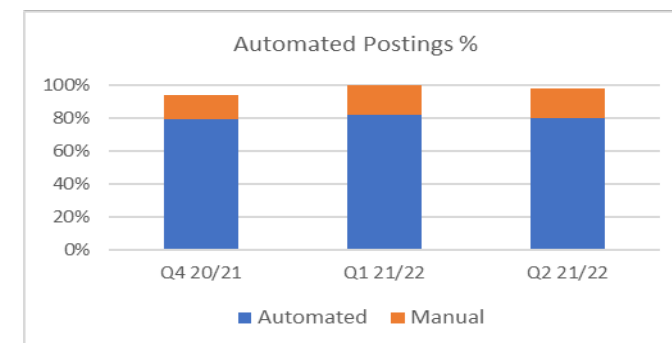
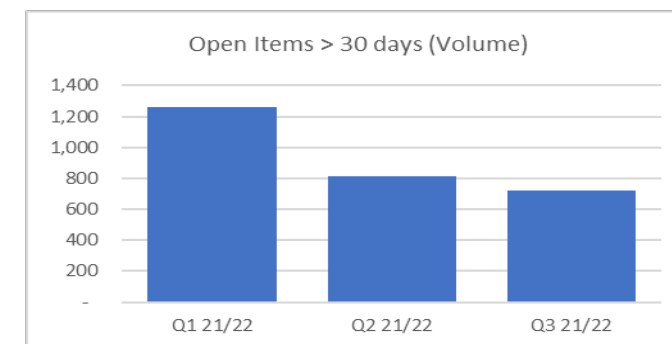
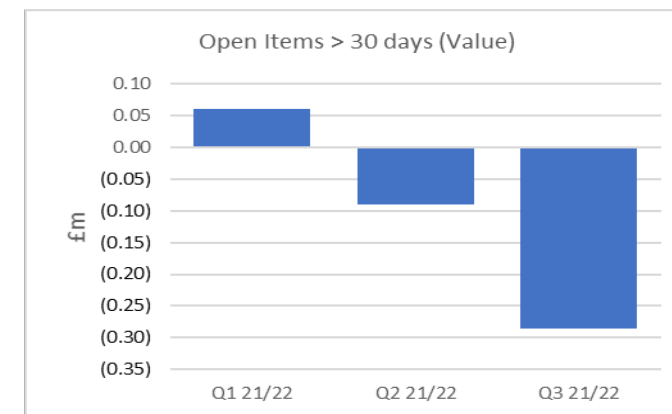
Finance/BSF will continue to review manual postings to seek further automation opportunities.

*An adjustment to Q1 and Q2 figures relating to Automated and Manual postings quantities has been made to reflect rerun data.

Processing payments

Quarterly Figures

£m	Q4 20/21	Q1 21/22	Q2 21/22	Q3 21/22
Open Items < 30 days (£m Value)	(7.8)	(11.8)	(11.0)	(2.1)
Open Items > 30 days (£m Value)	0.05	0.06	(0.09)	(0.29)
Open Items < 30 days (Volume)	946	871	1,816	1,600
Open Items > 30 days (Volume)	1,927	1,263	817	722
Automated Postings %				
Automated	8,946	8,927	9,280	9,834
Manual	1,524	1,831	1,652	1,965
Automated	85%	79%	82%	80%
Manual	15%	21%	18%	20%



Audit Committee performance metrics to Q3, 21/22

There continue to be some variances period on period with the KPIs. These are highlighted below:

- Benefits Delivery:**
- Benefit delivery forecast continues to increase as Benefit Methodology embeds and work continues with finance to reconcile savings.

Retrospective PO by Value and Volume:

- Volume increase but value reduction. Retrospective PO of note £3.1 m British Transport Police.
- Monitoring and behaviour change initiative continues with the Procurement and Supply Chain improvement programme deploying new tools (Ariba) and processes over the next FY.

Non Competitive Transaction (NCTs) by Value and Volume:

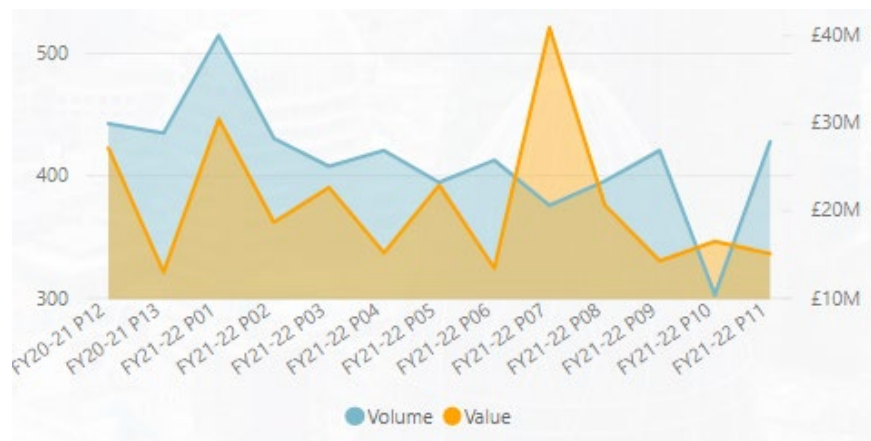
- Direct award volume and value increased due to a number of Track Labour direct awards

Spend Under Contract:

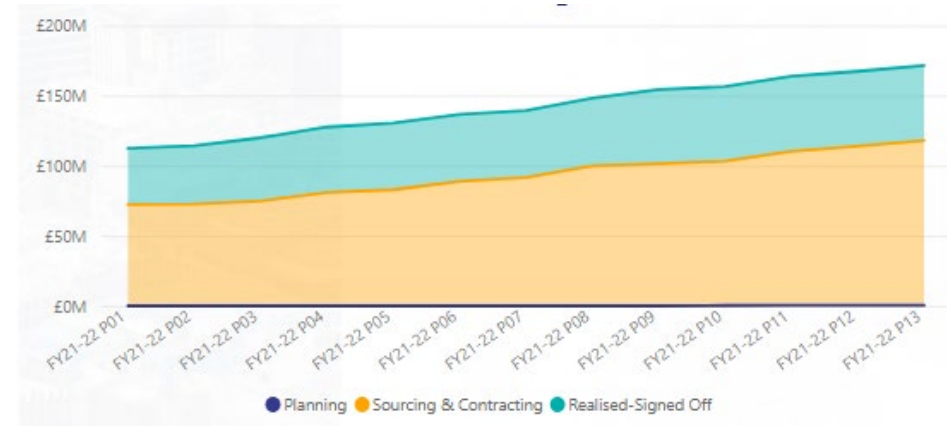
- Contract register data quality issues which are being resolved.

Procurement activity

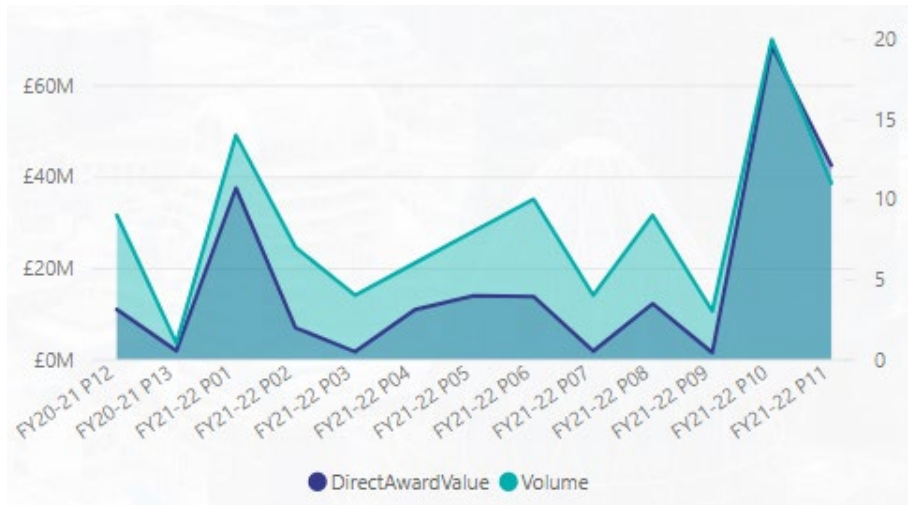
Retrospective PO Spend



Benefit Delivery



Direct Awards (Previously NCTs)



Spend Under Contract

