

Level 0 TfL Enterprise Risks				
Risk No.	Risk	Owner	Manager(s)	Mayor's Transport Strategy (MTS)/ Corporate Strategy (CS)
ER1	Major safety, health or environmental incident or crisis	Chief Safety, Health and Environment Officer	Head of Insights & Direction; Head of Corporate Environment; Head of Occupational Health & Wellbeing; Head of Transport Strategy & Planning	MTS: Healthy streets and healthy people
ER2	Attraction, retention and wellbeing of our employees	Chief People Officer	Head of Strategic Planning and Governance; Head of Occupational Health & Wellbeing	CS: People and stakeholders
ER3	Major service disruption	Chief Operating Officer	Director of Network Management; Director of Bus Operations; Director of Rail and Sponsored Services; Director of LU Asset Performance & Capital Delivery; Director of People and Cultural Change	MTS: A good public transport experience
ER4	Major security incident	Chief Customer and Strategy Officer	Chief Technology Officer & Director of Strategy; Director Compliance Policing & On-Street; Chief Operating Officer	MTS: Healthy streets and healthy people
ER5	Supply chain disruption	Chief Capital Officer	Chief Procurement Officer	MTS: A good public transport experience
ER6	Loss of stakeholder trust	Director of Communications and Corporate Affairs	Group Finance Director; Director of Legal	CS: People and stakeholders
ER7	Financial sustainability	Group Finance Director	TBC	CS: Finance
ER8	Delivery of key projects and programmes	Chief Capital Officer	Director of Project & Programme Delivery; Delivery Director, LU Director of Asset Performance and Capital Delivery, Director of PMO	MTS: A good public transport experience
ER9	Changes in customer demand	Chief Customer and Strategy Officer	Chief Technology Officer & Director of Strategy; Director of City Planning; Director of Public Transport Service Planning	CS: Finance
ER10	Inability to support new ways of working	Chief People Officer	Head of Business Partnering	MTS: A good public transport experience

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Risk No.	Risk	Owner	Manager(s)	Mayor's Transport Strategy / Corporate Strategy
ER11	Disparity leading to unequal or unfair outcomes	Director of Diversity, Inclusion and Talent	Chief Safety, Health & Environment Officer; Chief Technology Officer & Director of Strategy; Director of City Planning	CS: People and stakeholders
ER12	Asset condition unable to support TfL outcomes	Chief Operating Officer	Director of TfL Engineering & TfL Asset Strategy	MTS: A good public transport experience
ER13	Governance and controls suitability	General Counsel	Director of Legal	MTS: All MTS themes
ER14	Opening of the Elizabeth Line	TfL Commissioner	Chief Operating Officer; Operations Business Manager	MTS: A good public transport experience