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**This paper will be considered in public**

## **1 Summary**

- 1.1 This paper provides the Committee with the business performance results as measured by the TfL and delivery business scorecards for the year ended 31 March 2022.

## **2 Recommendation**

- 2.1 **The Committee is asked to note the delivery against scorecards for 2021-22.**

## **3 2021-22 scorecard outcomes**

- 3.1 The table below summarises the 2021-22 scorecard results against the ambitious targets. A full breakdown is contained in Appendix 1.

**Table 1: A summary of the 2021-22 scorecard outcomes**

<b>Scorecard</b>	<b>Actual Outcome %</b>
Commercial Development	72.0
London Underground	76.8
Major Projects	64.3
Surface Transport	79.2
<b>TfL</b>	<b>72.0</b>

## **4 Assessing TfL's performance in 2021-22**

- 4.1 The TfL Business Plan sets our long-term objectives driven by the Mayor's Transport Strategy whilst the Budget sets out our activity in 2021/22. The TfL scorecard whilst being ambitious and stretching captures the outcomes and milestones required over 2021/22 to deliver this.
- 4.2 The scorecards of our four delivery businesses captured how the TfL scorecard translated into what each individual business needed to achieve, focusing more on leading measures.
- 4.3 The assurance and approval of the TfL scorecard result is managed via the Audit and Assurance Committee based on an Assurance Review undertaken by TfL's Risk and Assurance Directorate.

4.4 The Audit and Assurance Committee's Assurance Review was completed on 27 May 2022 and the scorecard results were therefore deemed as being formally approved at that point.

**List of appendices to this report:**

Appendix 1: 2021/22 scorecards

**List of Background Papers:**

None

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