

Board Actions List (to be reported to the meeting on 27 July 2022)

Actions from the meeting held on 8 June 2022

Minute No.	Item/Description	Action By	Target Date	Status/Note
37/06/22 (1)	Commissioner's Report: Elizabeth line impact Work was underway to analyse the complex information on abstraction and modal shift to identify the impact of the Elizabeth line on journey patterns and to ensure TfL was meeting customer needs. A report would be brought to the Board in due course.	Gareth Powell / Shashi Verma	September 2022	An update would be provided to the next meeting of the Elizabeth Line Committee.
37/06/22 (2)	Commissioner's Report: Retaining talent. A deep dive discussion into the retention and attraction of staff would be carried out at the Safety, Sustainability and Human Resources (SSHR) Panel and that the details would be shared with Members.	Tricia Wright	June 2022	Complete. The SSHR Panel considered two papers on the attraction and retention of employees, including the dedicated Enterprise Risk.
37/06/22 (3)	Commissioner's Report: Talent Strategy Information would be included in the pay gap report to the SSHR Panel on how the Talent Strategy and succession planning was being used to further reduce the ethnicity and gender pay gaps, including action to increase declaration rates for the disability pay gap. The report would include emerging data and themes on employee readiness to stretch and strengthen in their careers.	Tricia Wright	September 2022	On SSHRP forward plan.

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37/06/22 (4)	<p>Commissioner's Report: Tackling fraud on the network Howard Carter confirmed that TfL was proactive in bringing prosecutions wherever it could to tackle fraud on the network, resulting in some good successes. Publicity of the action taken was also an effective deterrent and was often picked up by local newspapers. The Press office would consider whether there was any further action that could be taken to widen circulation and raise public awareness.</p>	Matt Brown	July 2022	The Press Office will work with colleagues to use appropriate communication channels to raise public awareness of the action taken and consequences of conducting fraud on our network. It has previously facilitated the successful documentary series Fare Dodgers At War With The Law on Channel 5 that shone a light on the work to tackle fraud and fare evasion.
37/06/22 (5)	<p>Commissioner's Report: Cyber security Activity in this area would be highlighted as a specific item in his Commissioner's reports to the Board going forward.</p>	Andy Byford	July 2022	Complete. Included in the Commissioner's Report elsewhere on the agenda.
37/06/22 (6)	<p>Commissioner's Report: Rotherhithe tunnel Owing to the current funding challenges, the tendering process for the detailed design and build stage had been paused. Andy Lord would look at the current prioritisation to see if any progress could be made on the project, although it was a significant expenditure.</p>	Andy Lord / Stuart Harvey	September 2022	This will be considered as part of the Business Plan discussion in September 2022.
39/06/22	<p>Finance Report, Quarter 4, 2021/22: Business planning Patrick Doig would be engaging with the Board and seeking Members input on the Business Plan in autumn 2022.</p>	Patrick Doig	September 2022	Members are being canvassed for availability in September 2022.
40/06/22	<p>Delivering the Mayor's Transport Strategy 2021/22 Annual Update: Step-free Access An update would be provided to the Customer Service and Operational Performance (CSOP) Panel on the progress on step-free access and options to review and revise the target to reduce journey times for journeys that were not step-free.</p>	Alex Williams	September 2022	On CSOP Panel forward plan. See also action 05/02/22 (4) below.

Actions arising from previous meetings

Minute No.	Item/Description	Action By	Target Date	Status/Note
05/01/20 (2)	Commissioner's Report – Bus Safety Standard Visit Members would be offered a visit to see a bus that met the new Bus Safety Standard.	Andy Lord / Lilli Matson	TBC 2022	Members will be consulted on availability.
67/11/21 (2)	Commissioner's Report – Safety at junctions An update including timeframes would be brought to a future meeting of the SSHR Panel.	Gareth Powell	September 2022	On SSHR Panel forward plan.
67/11/21 (3)	Commissioner's Report – Safety for women and girls The impact of the comprehensive programme to improve safety for women and girls travelling on the network would be assessed and the outcomes would be considered at a future meeting of the SSHR Panel.	Lilli Matson / Matt Brown	September 2022	On SSHR Panel forward plan.
67/11/21 (4)	Commissioner's Report – London Overground Incident at Enfield Station 12 October 2021 An investigation was underway and any developments and lessons learnt would be considered at a future meeting of the SSHR Panel.	Lilli Matson / Andy Lord	TBC	On SSHR Panel forward plan.
74/10/21	Report of the Customer Service and Operational Performance Panel – Briefing on Action on Inclusion programme. The Director of Diversity, Inclusion and Talent would develop a comprehensive inclusion programme and the Board would receive a briefing when the work was completed.	Tricia Wright / Director of Diversity, Inclusion and Talent	TBC	Briefing to be scheduled when the work is completed.
75/11/21	Report of the Programmes and Investment Committee – Value for money The Board would receive a briefing on the work undertaken on the Value for Money framework.	Stuart Harvey / David Rowe	July 2022	Complete. A paper is on the agenda for the meeting of the Programmes and Investment Committee on 20 July 2022, to which all Members have been invited.

82/12/21 (3)	Commissioner's Report – passenger incident at Tottenham Court Road station 3 December 2021 An investigation was underway and Members would be kept informed of the outcomes.	Andy Lord	TBC	Once the investigation is completed, Members will be updated via the Commissioner's Report and through the SSHR Panel.
05/02/22 (1)	Commissioner's Report: 30 January 2022 car and tram collision on Oaks Road, Croydon The SSHR Panel would be updated when the investigation concluded.	Andy Byford / Lilli Matson	TBC	Once the investigation is completed, Members will be updated through the SSHR Panel.
05/02/22 (3)	Commissioner's Report: Asset maintenance and safety improvements Members requested a briefing on the balance between asset maintenance and safety improvements in the TfL Budget.	Lilli Matson	September 2022	This will be considered as part of the Business Plan discussion in September 2022.
05/02/22 (4)	Commissioner's Report: Step-free access The results of the recently launched consultation to help shape future step-free access priorities and improvements on the London Underground network would be submitted to the CSOP Panel for feedback and then to the Board.	Andy Lord / Alex Williams	September 2022	On CSOP Panel forward plan.