

**Control Environment Indicators**

**Audit indicators – rolling average (4 Quarters)**

Audit indicators – rolling average									
	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Poorly Controlled	2.5%	2.1%	2.4%	2.3%	0.0%				
Requires Improvement or Poorly Controlled	50.0%	43.8%	36.6%	37.2%	31.7%				

**Technology**

Technology									
	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Internal system availability	99.87%	99.81%	99.60%	99.96%	99.87%				

**Information Governance \***

	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Number FOI requests	539	659	736	698	682				
On time FOI responses	100.0%	100.0%	99.9%	99.9%	100.0%				

\* Notes: Change of reporting, Information Governance report on number of Freedom of Information (FOI) requests received from previously rolling total of four quarters to current quarter only, data has been backdated to be consistent.