

# Customer Service and Operational Performance Panel



**Date:** 4 October 2022

**Item:** Matters Arising and Actions List

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## **This paper will be considered in public**

### **1 Summary**

1.1 This paper informs the Panel of progress against actions agreed at previous meetings.

### **2 Recommendation**

2.1 **The Panel is asked to note the Actions List.**

#### **List of appendices to this report:**

Appendix 1: Actions List

#### **List of Background Papers:**

Minutes of previous meetings of the Customer Service and Operational Performance Panel

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