

Date: 16 November 2022

Item: SHE Vision Zero Plan for TfL's River-Based Operations

---

## This paper will be considered in public

### 1 Summary

1.1 As part of the Mayor's Transport Strategy, our Vision Zero ambition is to eliminate death and serious injury on the public transport and road networks by 2041. Our vision is to be London's Strong Green Heartbeat, delivering a sustainable, healthy and safe City where our operations are free from harm. TfL's river-based operations have grown with the addition of the Woolwich Ferry as a TfL-run service. We are proposing a Safety, Health and Environment (SHE) Vision Zero Plan for TfL's River-Based Operations.

### 2 Recommendation

2.1 The Panel is asked to note the paper.

### 3 Background

3.1 At the start of 2019/20, London River Services (LRS), TfL's only river-based operation at the time, launched its own internal Safety, Health and Environment plan which included 15 actions to support the continued growth of safe and sustainable travel on the river. All actions were delivered on time.

3.2 The proposed SHE Vision Zero Plan for TfL's River-Based Operations builds on the Mayor's River Action Plan from 2013, and TfL's SHE plan from 2019/20, with the inclusion of the Woolwich Ferry service which was brought in-house from January 2021 as part of our continued journey in line with the Mayor's Transport Strategy.

### 4 SHE Vision Zero Plan for TfL's River Based Operations

4.1 The SHE Vision Zero Plan for TfL's River-Based operations (the Plan) sets out Woolwich Ferry and LRS's path to Zero Harm in their respective operations through three areas of focus (pillars): Health and safe behaviours; Safe and sustainable assets; and Safe and sustainable operations. TfL has many strengths, including external partnerships and internal control, to help its river-based operations to contribute to delivering its vision. This plan sets out:

- (a) The current performance of the respective areas and how they are measured
- (b) Our priority risks, which have been evaluated both externally and internally and categorised by those we can control and those we can influence

- (c) Our approach to achieving the vision by assessing our priority risks against the three pillars and prioritising our top actions
- (d) How and when we intend to deliver on our actions in line with this prioritisation
- (e) How we will govern ourselves internally and also externally in collaboration with our partners across the Thames

## 5 Next steps

**Governance:** The Plan will be will be overseen by the TfL Operations SHE quarterly meeting and report into the sub-Exco Safety Group.

- 5.1 We will track actions and look to be flexible in our plan to ensure we continually improve and adopt to the ever-changing environment in which we operate.
- 5.2 Engagement: We have engaged and formulated this plan with involvement from internal stakeholders with and shared this with both the PLA and the Deputy Mayor's office.

### List of Appendices:

Appendix 1: SHE Vision Zero Plan for TfL's River Based Operations

### List of Background Papers:

None.

Contact Officer: Lilli Matson, Chief Safety, Health and Environment Officer  
Email: [lillimatson@tfl.gov.uk](mailto:lillimatson@tfl.gov.uk)