

# RfLI Safety Performance Period 08 22/23 - Appendix 1

## Safety Key Performance Indicators (SKPI)

RfLI Safety Key Performance Indicators are all achieving target with zero RIDDORs and Lost time Injuries (LTI's) reported this financial year.

### Incidents / Accidents

One Incident was reported during the period;

- 19/10 RCC Control Room – Incorrect removal of glass partitions. This incident has been investigated and is closed with actions complete.

### Close Calls (CCs)

Ten Close calls were recorded during P08, this is a reduction from the previous period.

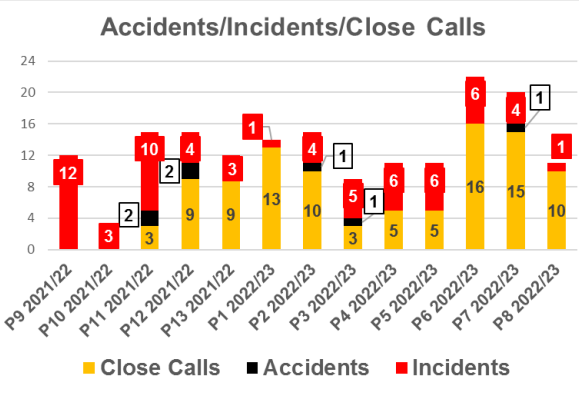
### Engagement (Close Calls)

A new metric designed to measure the effect of Close Call engagement project. The rate is calculated using number of CCs and hours worked then normalised to 100k hours.

### Investigation Actions

Six Investigation Actions were closed during the last period.

## Accidents/Incidents/Close Calls

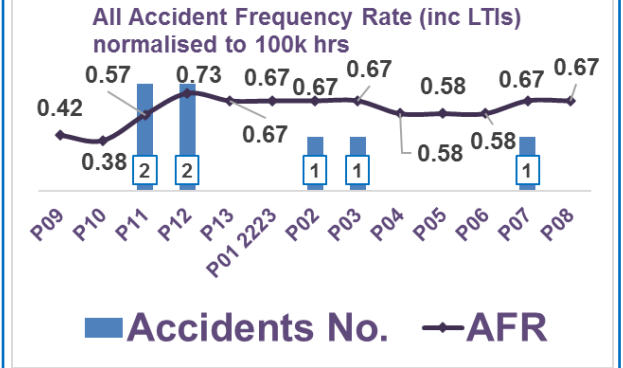


There was one Incident and no Accidents reported during P08, in addition ten Close Calls were reported.

## RfLI Safety KPIs

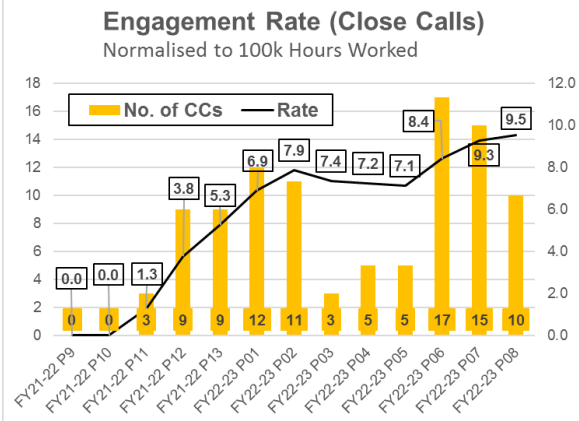
| Safety Key Performance Indicator (SKPI)   | Annual RfLI Safety Target | P08 22/23 | RfLI Performance YTD as at P08 |
|---|---------------------------|-----------|--------------------------------|
| RfLI Workforce Fatalities   | 0                         | 0         | 0                              |
| RfLI Workforce Specified Injuries   | 0.3                       | 0.0       | 0.0                            |
| RfLI Workforce Lost Time Injuries   | 3                         | 0         | 0                              |
| RfLI Workforce Lost Time Injury Frequency Rate  | 0.239                     | 0.000     | 0.000                          |
| RfLI Workforce FWI rate   | 0.0560                    | 0.0034    | 0.0034                         |
| RfLI RIDDOR Reportable events   | 0                         | 0         | 0                              |
| COS and RfLI's GE/GW stations fatality/serious injury rate (customer and workforce killed or seriously Injured per m customer journeys) | >0.14                     | 0         | 0                              |

## All Accident Frequency Rate



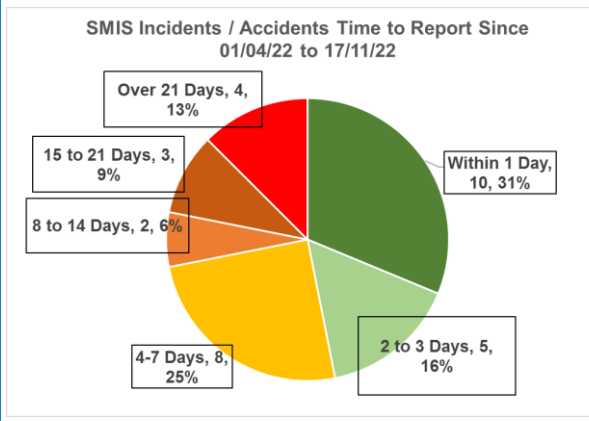
Zero Accidents were reported during P08, the last LTI recorded was P12 2021/22.

## Engagement (Close Calls)



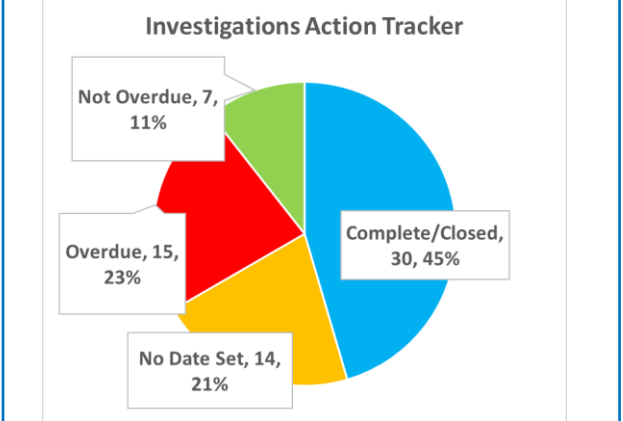
The CC reporting rate is 9.5, this shows an improvement since the introduction of the new form in P06.

## Time To Report



Thirty-one percent of all Accidents/incidents are reported within a day, this is showing improvement from previous analysis.

## Investigation Actions



Six actions have been closed since the last period report. Forty-five percent of all recorded actions are closed.



# RfLI Safety Performance Period 09 22/23

## Safety Key Performance Indicators (SKPI)

RfLI Safety Key Performance Indicators are all achieving target with zero RIDDORs and Lost time Injuries (LTI's) reported this financial year.

## Incidents / Accidents

One Incident was reported during the period;

- 15/11 Abbey Wood – Line blockage irregularity due to infringement within 1.25 meters of the track. Still being investigated.

## Close Calls (CCs)

17 Close calls were recorded during P09, this is an increase of seven from the previous period, and the most recorded so far.

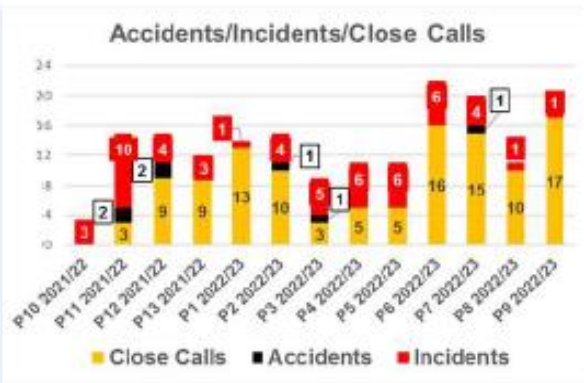
## Engagement (Close Calls)

A new metric designed to measure the effect of Close Call engagement project. The rate is calculated using number of CCs and hours worked then normalised to 100k hours.

## Investigation Actions

Seven Investigation Actions were closed during the last period.

## Accidents/Incidents/Close Calls

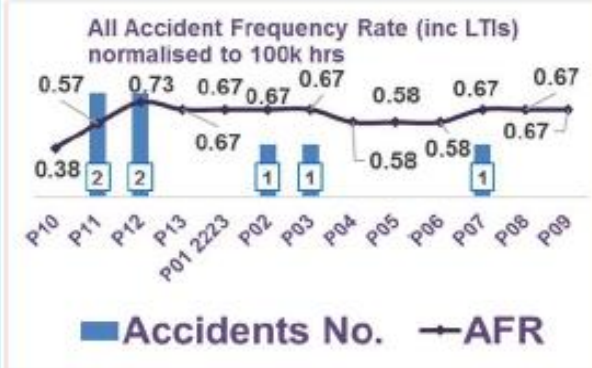


There was one Incident and no Accidents reported during P09, in addition seventeen Close Calls were reported.

## RfLI Safety KPIs

| Safety Key Performance Indicator (SKPI)   | Annual RfLI Safety Target | P09 22/23 | RfLI Performance YTD as at P09 |
|---|---------------------------|-----------|--------------------------------|
| RfLI Workforce Fatalities   | 0                         | 0         | 0                              |
| RfLI Workforce Specified Injuries   | 0.3                       | 0.0       | 0.0                            |
| RfLI Workforce Lost Time Injuries   | 3                         | 0         | 0                              |
| RfLI Workforce Lost Time Injury Frequency Rate  | 0.239                     | 0.000     | 0.000                          |
| RfLI All Accident Frequency Rate Frequency Rate   | tbc                       | 0.67      | 0.67                           |
| RfLI Workforce FWI rate   | 0.0560                    | 0.0034    | 0.0034                         |
| RfLI RIDDOR Reportable events   | 0                         | 0         | 0                              |
| COS and RfLI's GE/GW stations fatality/serious injury rate (customer and workforce killed or seriously injured per m customer journeys) | >0.14                     | 0         | 0                              |

## All Accident Frequency Rate



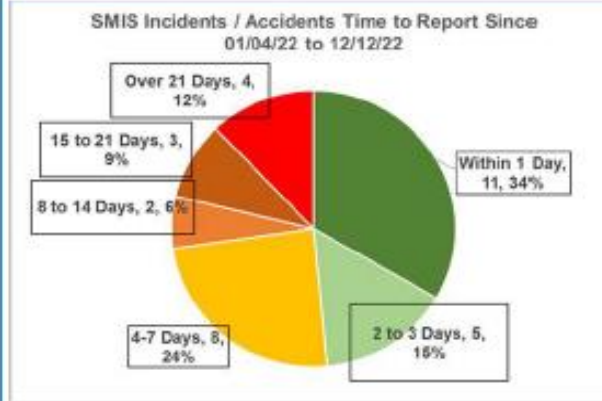
Zero Accidents were reported during P09, the last LTI recorded was P12 2021/22.

## Engagement (Close Calls)



Engagement(Close Calls) shows an increasing trend with 11.1, the highest rate recorded so far.

## Time To and How Reported



Thirty-four percent of all Accidents/incidents are reported within a day, an improvement from previous analysis.

## Investigation Actions



Seven actions have been closed since the last period report. All actions now have due dates.