



## Transport for London Audit and Assurance Committee


### Control Environment Indicators

Appendix 12


#### Audit indicators – rolling average (four Quarters)

	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Poorly Controlled	2.5%	2.1%	2.4%	2.3%	0.0%	0.0%	7.1%		
Requires Improvement or Poorly Controlled	50.0%	43.8%	36.6%	37.2%	31.7%	36.6%	47.6%		

### Technology

	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Internal system availability	99.87%	99.81%	99.60%	99.96%	99.87%	99.97%	99.73%		

### Information Governance

	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Number FOI requests	539	659	736	698	682	737	795		
On time FOI responses	100.0%	100.0%	99.9%	99.9%	100.0%	100.0%	99.7%		