

RfLI Safety Performance Period 12 22/23 – Appendix 1

Safety Key Performance Indicators (SKPI)
RfLI SKPI's are all within tolerance levels with zero RIDDORs and LTIs reported this financial year.

Incidents / Accidents
Four Incidents and one Accident was reported during the period this includes;

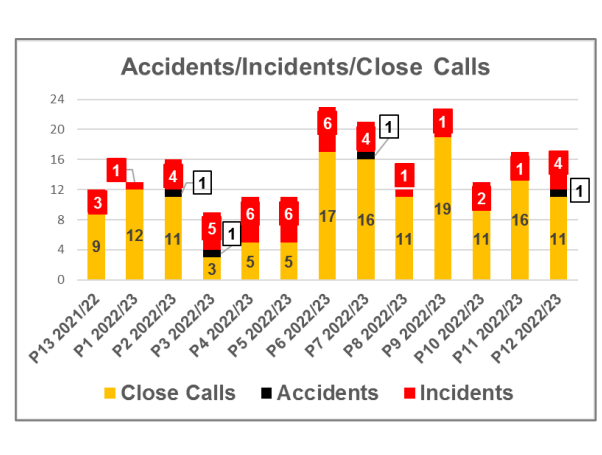
- 28/02 Victoria Dock Portal – an operative tripped on the track injuring their knee.

Close Calls (CCs)
Eleven Close Calls were recorded during P12, this is a decrease of five from the previous period.

Engagement (Close Calls)
The rate is calculated using the number of CCs and hours worked then normalised to 100k hours and has increased to 14.1 for P12.

Investigation Actions
Seven overdue actions have been closed since the last report, the number of overdue actions has reduced from ten to three.

Accidents/Incidents/Close Calls



Four Incidents and one Accident was reported during P12, in addition eleven Close Calls were reported.

RfLI Safety KPIs

Safety Key Performance Indicator (SKPI)	Annual RfLI Safety Target	P12 22/23	RfLI Performance YTD as at P12 22/23
RfLI Workforce Fatalities	0	0	0
RfLI Workforce Specified Injuries	0.3	0.0	0.0
RfLI Workforce Lost Time Injuries	3	0	0
RfLI Workforce Lost Time Injury Frequency Rate	0.239	0.00	0.00
RfLI All Accident Frequency Rate Frequency Rate	tbcs	0.39	0.39
RfLI Workforce FWI rate	0.0560	0.0019	0.0019
RfLI RIDDOR Reportable events	0	0	0
COS and RfLI's GE/GW stations fatality/serious injury rate (customer and workforce killed or seriously injured per m customer journeys)	>0.14	0	0

RfLI SKPIs are all remain within the tolerance levels.

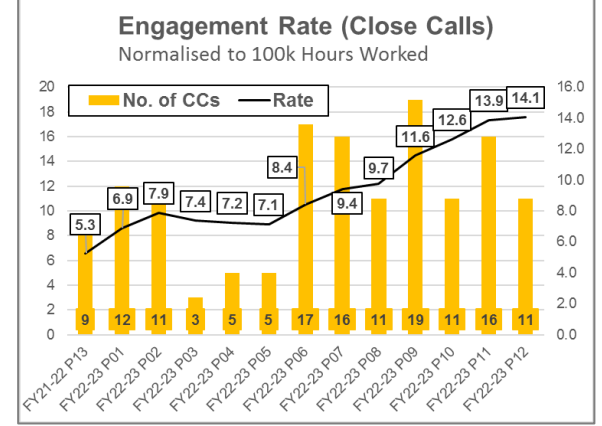
TfL Benchmarking

EL TfL Scorecard Measures			
Customer Injuries Per Million Passenger Journeys	2.58	2.28 ↑	2.03 ↑
Workforce Injuries	tbcs	5	57

P12 Customer Injuries per m pax Journeys	
Elizabeth Line	2.28
All LU	2.51
PTI	0.32
Stairs	0.33
Escalators	1.07
Other location	0.81
Alcohol	0.38

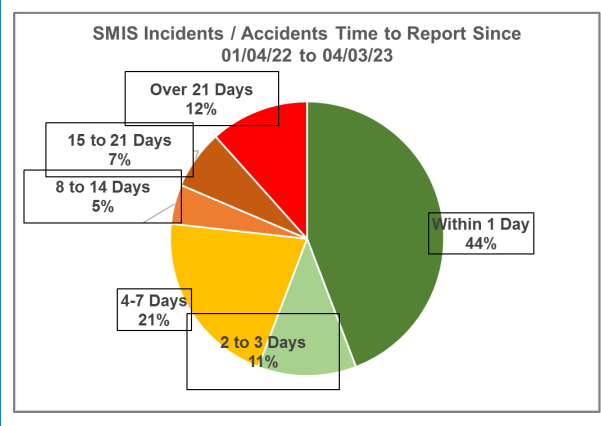
Workforce Injuries	P12	YTD
Buses	30	272
CPOS	5	66
Elizabeth Line	5	57
LU APCD	26	280
LU Customer Operatio	41	563
Network Management	0	8
RSS	14	167

Engagement (Close Calls)



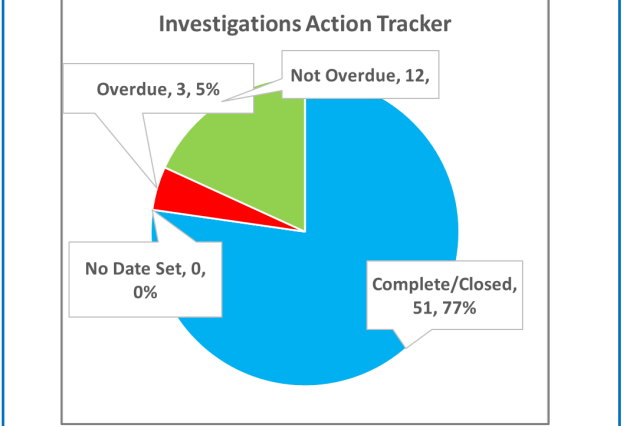
Engagement (Close Calls) leading metric shows an increasing trend with 14.1 recorded every 100k hrs worked.

Time To and How Reported



Forty-four percent of all Accidents/incidents are reported within a day, this is a three percentage point improvement from the previous period.

Investigation Actions



A further seven overdue actions have been closed since last periods report.

RfLI Safety Performance Period 13 22/23

Safety Key Performance Indicators (SKPI)
RfLI Safety Key Performance Indicators are all within tolerance levels with zero RIDDORs and LTI's reported this financial year.

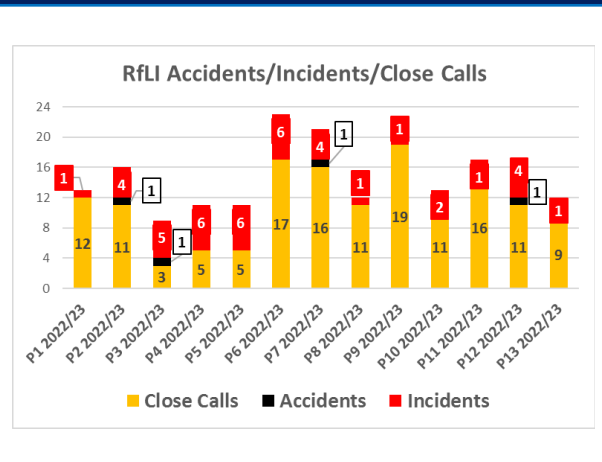
Incidents / Accidents
One Incident and zero Accidents was reported during the period;

- 25/03 North Woolwich Portal - two RfLI Operatives accessed the COS Westbound line at approx. 00:40 while the line was open to traffic and without a Possession or Line Blockage in place.

Close Calls (CCs)
Nine Close Calls were recorded during P13, this is a decrease of two from the previous period.

Investigation Actions
Five additional actions were added during the period of which three have been closed.

Accidents/Incidents/Close Calls



One Incident and zero Accidents were reported during P13, in addition nine Close Calls were reported.

RfLI Safety KPIs

Safety Key Performance Indicator (SKPI)	Annual RfLI Safety Target	P13 22/23	RfLI Performance YTD as at P13 22/23
RfLI Workforce Fatalities	0	0	0
RfLI Workforce Specified Injuries	0.3	0.0	0.0
RfLI Workforce Lost Time Injuries	3	0	0
RfLI Workforce Lost Time Injury Frequency Rate	0.239	0.00	0.00
RfLI All Accident Frequency Rate Frequency Rate	tbc	0.39	0.39
RfLI Workforce FWI rate	0.0560	0.0019	0.0019
RfLI RIDDOR Reportable events	0	0	0
COS and RfLI's GE/GW stations fatality/serious injury rate (customer and workforce killed or seriously injured per m customer journeys)	>0.14	0	0

RfLI SKPIs remain within the tolerance levels.

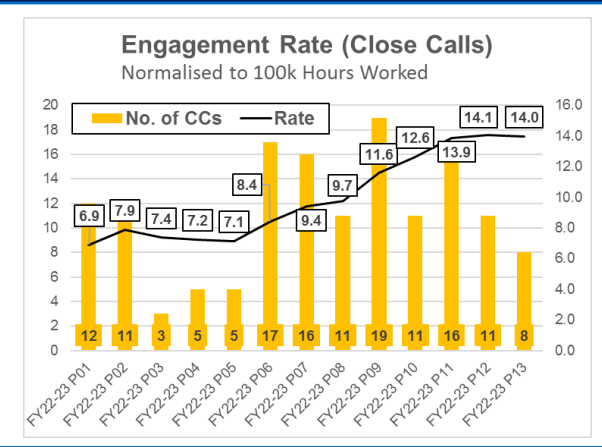
TfL Benchmarking

EL TfL Scorecard Measures			
Customer Injuries Per Million Passenger Journeys	2.58	2.29 ↑	2.06 ↑
Workforce Injuries	tbc	8	65

Workforce Injuries	P13	YTD
Buses	18	291
CPOS	6	72
Elizabeth Line	8	65
LU APCD	20	301
LU Customer Operations	54	619
Network Management	0	8
RSS	13	180
TfL Operations	112	1542

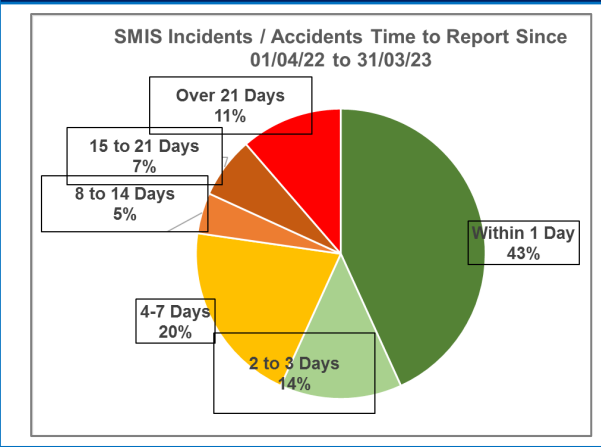
P13 Customer Injuries per m pax Journeys	
Elizabeth Line	2.29
All LU	2.85
PTI	0.35
Stairs	0.46
Escalators	1.17
Other Location	0.89
Alcohol	0.40

Engagement (Close Calls)



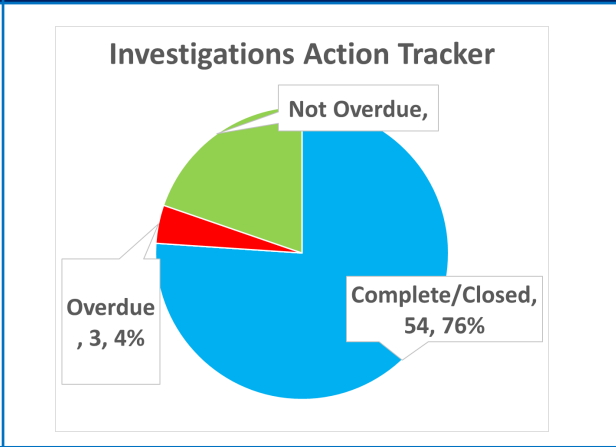
Engagement (Close Calls) leading metric shows a level trend with 14.0 CCs recorded every 100k hrs worked.

Time To and How Reported



Forty-three percent of all Accidents/incidents are reported within a day, this is a one percentage point decrease from the previous Period.

Investigation Actions



Five actions added of which three have been closed.