



Transport for London Audit and Assurance Committee


Control Environment Indicators

Appendix 11



Internal Audit indicators – rolling average (four Quarters)

	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Poorly Controlled	2.5%	2.1%	2.4%	2.3%	0.0%	0.0%	7.1%	9.8%	
Requires Improvement or Poorly Controlled	50.0%	43.8%	36.6%	37.2%	31.7%	36.6%	47.6%	48.8%	

Technology

	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Internal system availability	99.87%	99.81%	99.60%	99.96%	99.87%	99.97%	99.73%	99.94%	

Information Governance

	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Trend
Number FOI requests	539	659	736	698	682	737	795	1037 *	
On time FOI responses	100.0%	100.0%	99.9%	99.9%	100.0%	100.0%	99.7%	100.0%	

* There has been significant increase in FOI in relation to the Ultra Low Emission Zone after the Mayor's announcement in November 2022.