
This paper will be considered in public

1 Summary

- 1.1 This paper provides the Committee with the business performance results as measured by the TfL and delivery business scorecards for the year ended 31 March 2023.

2 Recommendation

- 2.1 **The Committee is asked to note the delivery against scorecards for 2022/23.**

3 2022/23 scorecard outcomes

- 3.1 The table below summarises the 2022/23 scorecard results against the ambitious targets. A full breakdown is contained in Appendix 1.

Table 1: A summary of the 2021/22 scorecard outcomes

Scorecard	Actual Outcome %
Operations	68.4
Capital	81.9
TTLP	64.5
TfL	64.0

4 Assessing TfL's performance in 2022/23

- 4.1 The TfL Business Plan sets our long-term objectives, driven by the Mayor's Transport Strategy, while the Budget sets out our activity in 2022/23. The TfL Scorecard, while being ambitious and stretching, captures the outcomes and milestones required over 2022/23 to deliver this.
- 4.2 The scorecards of our divisions captured how the TfL Scorecard translated into what each individual area needed to achieve, focusing more on leading measures.
- 4.3 The assurance and approval of the TfL Scorecard result is managed via the Audit and Assurance Committee based on and Assurance Review undertaken by TfL's Internal Audit Team.
- 4.4 The Audit and Assurance Committee's Assurance Review was completed on 29 May 2023 and the scorecard results were, therefore, deemed as being approved at that point. The Chair of the Remuneration Committee was consulted as part of the Audit and Assurance Committee's assurance and approval process.

List of appendices to this report:

Appendix 1: 2022/23 scorecards

List of Background Papers:

Audit and Assurance Committee Chair's Action Paper approved 29 May 2023

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