

# Customer Service and Operational Performance Panel



**Date:** 5 December 2023

**Item:** Matters Arising and Actions List

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**This paper will be considered in public**

## **1 Summary**

1.1 This paper informs the Panel of progress against actions agreed at previous meetings.

## **2 Recommendation**

2.1 **The Panel is asked to note the Actions List.**

### **List of appendices to this report:**

Appendix 1: Actions List

### **List of Background Papers:**

Minutes of previous meetings of the Customer Service and Operational Performance Panel

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